

## **FACT SHEET**

**ACTS** – Accessible Community Transport Southside CLG provides an important and essential service for the people with Physical Disabilities and Mobility difficulties the organisation was formed 25 years ago to address the need of a marginalised group across south and west Dublin

**ACTS** - Accessible Community Transport Southside CLG provides a door to door on demand responsive accessible transport service for people with disabilities and mobility difficulties.

**ACTS** is a Non-Profit Limited Company with Charitable Status (CHY 14990) our model of business is a not-for-profit social enterprise

**ACTS** operational model is through a travel club that provides a para-transport service that is a safe and reliable transport option for persons with disabilities and other mobility challenges to travel independently that is safe and secure. .

**ACTS** – current membership approximately 1,620 registered travel members of which 1000 members would be wheelchair users who rely totally of our transport services for mixed use e.g. regular and or casual

**ACTS** provides approximately 1200 door-to-door trips a month booked for its members and groups which are contracted by the HSR and Nursing Homes.

### **There are three main types of doors:**

- a) A door to a residence e.g. family or personal.
- b) A door to an apartment building i.e., the first door that provides entry into the apartment not a door to the members actual living residence,
- c) A door to a public facility, including day services, employment, education or training centres, medical centres, restaurants, hospitals, or a recreation centre

**ACTS** Membership is not based on disability type, income, or age, it is based on the presence of a disability or condition that impacts a person's ability to travel on conventional public transport.

**ACTS** receives funding from the Community Services Programme (CSP) which pays 90% the employment of staff and drivers for 11 drivers (the other drivers wages are covered by operational funding) This programme is managed by Pobal on behalf of the Dept of Rural and Community Development. Travel club member joining fee, grants, service users' fares, donations/sponsorship and fund-raising which funds the running costs and refurbishment of the fleet. ACTS has not yet been approved by the Dept of Social Protection to accept the Disability Travel Pass impacting greatly on the cost of living for the disabled person.

**TRUSTEES: Andrew Noon Chairperson, Mary Collins,  
Dara Carroll, Gerry O'Brien and Finn Mc Guirk, Company Secretary; Geraldine Graydon**

ACTS board members are made up of service users and family members and disability volunteer advocates and transport experts.

**ACTS** is a unique disability user friendly on demand door to door accessible transport service operating mainly in South Dublin for over 20 years and should be recognised and funded by the state in a way that is equitable and appropriate to enhance and enable the service to be affordable to the disabled person, enhance the delivery and be expanded. The ACTS model of service mission is to be affordable, to enhance the equality of participation and inclusion in the community for all and is adaptable to be delivered in every corner of Ireland for people who need this vital service.

### **How To Use Our Service:**

**To use this service, you must join the ACTS Community Transport Travel Club:**

Book by phone and we aim to get back to you within fifteen minutes to confirm if your booking is possible both for the inward and return journey.

We advise travellers to book 48 hours in advance. However, we do our utmost to deal with emergency calls on the day.

### **Accessible Fleet:**

Our aim is to expand the fleet of accessible minibuses, to enhance our capacity to accommodate 3 wheelchairs and 5 walk on passengers per trip and a 15-seater Wheelchair Accessible Minibus to enable Community Groups and Service Providers to book for social group outings or family occasions and social get-to-gathering.

All our vehicles are specially adapted with Inotrax Flooring System, Ricon Lifts at rear and capacity for up to 3 wheelchairs using 4-point clamps for anchoring the chairs on the tracked floor. We strive to deliver a Safe and reliable transport service for all this can be testified by the experience of our members who have used the service.

### **ACTS Provides - 7 Day Service:**

**ACTS** provide a seven-day service starting from 7am till 10pm with our accessible minibuses operating locally in areas from Dun Laoghaire to Tallaght / Clondalkin from Monday to Friday and accessible buses are available for booking in the evenings and weekend this service is available upon request.

**ACTS** drivers are all professional drivers, trained in Disability Awareness, Occupational First Aid and hold Certificates in the Midas Driver Awareness Scheme in conjunction with the Community Transport Association of Ireland.

---

**TRUSTEES: Andrew Noon Chairperson, Mary Collins,  
Dara Carroll, Gerry O'Brien and Finn Mc Guirk, Company Secretary; Geraldine Graydon**

### What Do Our Members Use the Service For?

**ACTS** Community Transport Service brings people regularly to Work, Training Centres, Day-care, etc., . In the off-peak time (10am - 2:30PM) or in the evenings we can respond to other types of bookings such as taking people to Medical / Dental Appointments and to meetings, shopping or going out socially.

### Payments and Donations

We have a contribution fare rate in place. Invoices are issued to individual travel club and organisation and groups are sent out at the end of each calendar month.

Invoices can be paid, and donations made by: Cheques Postal Order Standing Order Cash directly to the ACTS office - we accept all major credit and debit cards

### Area of Operation at present

**ACTS** particular focus is on building up an accessible transport service that is user focused and client driven, ACTS buses operate in South County Dublin/North Wicklow, \*Dun Laoghaire \* Stillorgan \* Dundrum \* Ballinteer \*Rathfarnham \* Ballyfermot \*Crumlin \*Tallaght \*Clondalkin \*Bray areas.

### ACTS – CONTACT DETAILS

Tel: 01-2921573 or 01-2921574 Fax: 01-2921575

E-mail: [andy@actsltd.ie](mailto:andy@actsltd.ie)

Web: [www.actsltd.ie](http://www.actsltd.ie)

---

**TRUSTEES: Andrew Noon Chairperson, Mary Collins,  
Dara Carroll, Gerry O'Brien and Finn Mc Guirk, Company Secretary; Geraldine Graydon**